This document explains how to:

- enrol a BYO device into Intune at home (A BYO device is owned by you and not the school)
- install an app on your device.

Once you have enrolled your device into Intune, you will be able to install school learning applications and access school email.

Notes

These instructions are for iPads:

- owned by students (BYO)
- using version 12.2+ of iOS.

If during the enrolment process, the Intune company portal app closes, open it and try again.

Enrolling your device into Intune

Step 1. Check your internet connection

a. Test that you are connected to your home Wi-Fi by tapping the Safari icon

b. Search for something, for example, Queensland schools.

c. If your search was successful then the internet is working and you can continue.

Note: If you cannot enrol your device at home, ask your school for assistance.
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Step 2. Install Intune

a. Tap the App Store icon.
b. Type Intune in the search bar and tap intune company portal.
c. Either tap Get or to get the Intune company portal installed on your device.

Once installed, Intune is named “Comp Portal” on your device.

Step 3. Sign in to Microsoft Intune

a. Open the Microsoft Intune Comp Portal app.
b. The Company Portal Welcome screen will display. You may need to tap Sign in to continue.
c. Enter your child’s Education Queensland @eq.edu.au email address, then tap Next.

Step 4. Enter user name and password

a. The user name is auto filled. It is the first part of your child’s school email address username@eq.edu.au. Enter your child’s school password.

b. Accept the terms and conditions and tap Sign in.
Step 5. Install management profile

a. Tap **Begin**.

b. See a list of what your IT administrator can or can’t see on your enrolled device. Tap **Continue**.
c. Details of what’s next are displayed. Tap **Continue**.

(If the **What’s next** display on your screen looks different from the one above, then you may be on a different version of iOS. Tap **Continue** and then **Allow** and go to **step j** on page 7 to install the management profile.)

d. Tap **Allow** to download a management profile.
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**e.** Profile has been downloaded. Tap **Close**.

**f.** Tap **Open** to open the company portal.

**g.** A screen is displayed, providing instructions on installing the profile. Press the home button to minimize this window. If you are using an iPad pro, slide up from the bottom of the screen to go to home screen.

**h.** Open the settings by tapping the settings icon.

**i.** Enter your password if requested.
j. Tap **Profile Downloaded**.

k. On the install profile screen, tap **Install**.

l. If prompted, enter your device passcode.

m. On the install profile popup, tap **Install**.
n. A standard system warning is displayed. To continue with installation, tap **Install**.

p. When the screen changes to show that the profile has finished installing, tap **Done**. An “Enrolling device” message displays on the screen.

o. If you are prompted to trust remote management, tap **Trust**.
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Step 6. Configure device settings

a. The Settings page will be displayed. Notice under Device Management, the management profile has been installed. Press the home button to minimise the settings window.

![Settings screen with Management Profile highlighted]

Note: If you are presented with a pop-up asking whether you want to open in company portal, instead of the screen above, you may be on an older version of iOS. In this case, tap Open and then tap Continue and go to step c.

b. Tap Comp Portal to open the company portal app.

![Company portal app]

c. You may be asked for permission for Company Portal to send you notifications. Select Allow.

"Comp Portal" Would Like to Send You Notifications
Notifications may include alerts, sounds and icon badges. These can be configured in Settings.

[Options: Don’t Allow, Allow]

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**d.** Your device is now managed through the Company Portal. Select **Continue** to complete the setup.

![Device setup interface](image)

**e.** A message will display while you wait.

![Confirming device settings](image)

**f.** The enrolment steps are complete when all the items in the list show a green circle. Tap **Done**.

*You can now use your iPad for other purposes, but keep the device connected to the internet for 15 minutes for installation to complete.*
Install an app

a. Following enrolment, the Company Portal will display recently published apps. Tap View All Apps to see the full list of apps available to install.

b. Tap the app which you want to install, for example, Microsoft Word.

c. Information about the app will be displayed. Tap Install.

d. A confirmation screen will be displayed. Tap Install.
e. Press home to minimise the company portal window or if using an iPad pro, swipe up from the bottom of the screen and select home screen. See if the app you downloaded is available for use. Sometimes the status shows downloading or pending, but the app is installed.

Helpful Resources

Microsoft User Guides

Note: Microsoft has user guides and help documents for using Intune. Some of the links and documents below are Microsoft documents and the school or Education Department is referred to as a “company”.

Helpful Links

1. What happens when you enrol your device with Intune?
2. What happens if you un-enrol your device from Intune?
3. Intune iOS Enrolment Instructional Video

Things you can do when your device is enrolled in Intune

- Un-enrol your device from Intune

Note: when you un-enrol, you will lose any apps installed through Intune and the data inside these apps.

- Reset (erase) your lost or stolen device